



## QUALITY POLICY

FORteams Lab is a company dedicated to the development and production of high-quality textile sports and promotional merchandising. Our purpose is rooted in creating products that embody the identity of the brands we serve, exceeding customer expectations and building lasting relationships with all stakeholders — clients, suppliers and employees.

Our commitment is to design and deliver products that genuinely meet customer needs — functional, durable and fully compliant with applicable technical, legal and regulatory requirements. This commitment is shared by all employees, who actively contribute to the company's results.

This policy is built on the following guiding pillars:

✓ Quality management

Ensure that our products and services meet the highest quality standards, in alignment with the requirements of the EN ISO 9001 standard that underpins our Quality Management System

✓ Teamwork

Foster a collaborative culture where each person understands their role and actively contributes to the value chain, ensuring coherence and efficiency across all organisational processes.

✓ Desktop

Provide appropriate, safe and motivating working conditions that enable each employee to perform their duties with rigour and to meet the quality standards required in our products.

✓ Continuous improvement

Regularly monitor our results, identify opportunities for growth and implement concrete actions that continuously raise the quality of our processes, products and services, reinforcing the effectiveness of our Quality Management System.

**Approved**

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Pedro Santos  
CEO

**Prepared By**

A handwritten signature in black ink, appearing to read 'Daniel Faria'.

Daniel Faria  
Quality and Environment

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